

LISTEN

- LEVERAGING DATA AND DASHBOARDS TO MAKE DECISIONS 10:00 - 10:45
Uncover best practices for data collection and explore how to collect organizational data on learners, enrollments, financials, instructors, and facilities. You will learn how to turn your data into actionable intelligence.
- CREATING COMPELLING REGISTRATION SITES FOR COMPLEX CONFERENCES 10:45 - 11:30
Learn how to use the functionality of the conference manager module to create complex registration sites in this interactive session on branding and learner experience.
- INCORPORATING E-MAIL TRACKING INTO DESTINY ONE 11:30 - 12:15
Learn to use email tracking data to identify and monitor how and on what devices email notifications and reminders are being viewed.
- MAXIMIZING THE CONFERENCE MODULE TO STRETCH YOUR BUSINESS 12:15 - 13:00
Explore how to manage complex requests through careful business analysis and use of configuration rather than customization. This session also offers a how-to guide for successful conference implementations.
- EXTENDING THE DESTINY ONE ENVIRONMENT 13:00 - 13:45
Get a behind-the-scenes look at the work that went into extending the Destiny One environment at the data integration level in order to meet operational needs and enhance data analytics capabilities.
- EFFICIENCY AND THE STUDENT EXPERIENCE 13:45 - 14:30
Dig into why today's learners have high expectations for the service they receive before, during, and after enrollment and explore the many aspects to improving the learner experience and differentiating your institution over others, including one of the most valuable and yet most overlooked—process automation
- NETWORKING 14:30 - 15:15
Meet, interact and learn. Based on the 2016 Grow! conference feedback, multiple networking sessions will be held each day to ensure that attendees can interact with and learn from each other.

COLLABORATE

- YEAR IN REVIEW 10:00 - 10:45
Learn about the new features and modules that have been released in Destiny One, and find out about some key initiatives being driven by Destiny's support and services teams.
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| <p>DESTINY ONE OPERATIONAL HEALTH CHECKS</p> <p><i>Walk through a typical agenda for the new Destiny Operational Health Check service. You'll hear testimonials, and see how this service can ensure you are getting the most out of Destiny One.</i></p> | <p>10:45 - 11:30</p> |
| <p>■ DESTINY CUSTOMER SUPPORT</p> <p><i>Destiny will provide an update on our Fixpack and backlog support SLA announced in 2016, and discuss new initiatives within our customer support and quality assurance teams.</i></p> | <p>11:30 - 12:15</p> |
| <p>■ INSIDE HOSTING - SERVICES AND SECURITY</p> <p><i>Take a deep dive into the Destiny One Operations environment to learn how security, compliance, privacy and uptime are implemented and managed.</i></p> | <p>12:15 - 13:00</p> |
| <p>■ DESTINY ONE PRODUCT ROADMAP</p> <p><i>Assess how Destiny has done against their roadmap objectives announced in 2016 and see what 2017-2018 has in store for the Destiny One product.</i></p> | <p>13:00 - 13:45</p> |
| <p>■ GROW! COMMUNITY</p> <p><i>Participate in an open forum to determine how the Destiny Grow! community events, tools and processes can evolve to best meet your ongoing needs.</i></p> | <p>13:45 - 14:30</p> |
| <p>■ USABILITY REVIEW</p> <p><i>Hear the results of a collaborative project with the University of Minnesota usability lab and Destiny Solutions and find out how the results are being incorporated within Destiny One.</i></p> | <p>14:30 - 15:15</p> |

LEARN

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| <p>■ DESTINY ONE SELF-CONFIGURATION</p> <p><i>See how Destiny One's self-configuration tools allow administrators to easily modify operational parameters and even public view labels without Destiny service or support involvement.</i></p> | <p>10:00 - 10:45</p> |
| <p>■ USING DASHBOARDS</p> <p><i>Learn how to get the most value from Destiny One Dashboards by diving into the data. You'll learn how to set up favorites and get a sneak peek at how Destiny will be extending the feature to put more power at your fingertips using Tableau.</i></p> | <p>10:45 - 11:30</p> |
| <p>■ IMPLEMENTING BADGING</p> <p><i>Walk through the process of implementing badging at your institution and learn how Destiny One and Credly collaborate to make this possible.</i></p> | <p>11:30 - 12:15</p> |
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USING THE CORPORATE ENGAGEMENT MODULE	12:15 - 13:00
<i>Learn more about the power and configuration processes behind the Corporate Engagement Module and dive into its features, including corporate contracts, groups, bundles, corporate admin portal and the corporate learning portal.</i>	
■ MULTI-PROGRAM MANAGEMENT	13:00 - 13:45
<i>Discuss best practices in setting up and supporting multiple schools, divisions and units within Destiny One and hear testimonials from your peers who have rolled out Destiny One within their own complex organizations.</i>	
■ WEBSITE BEST PRACTICES	13:45 - 14:30
<i>Review multiple website development models incorporating tools such as Drupal, WordPress, Destiny PV2 and Web Services to help drive your current and future web design decisions.</i>	
■ FINANCE DEEP DIVE	14:30 - 15:15
<i>Collaboratively work through the 10 most complex financial transactions within Destiny One to help understand how to implement, audit and correct operational practices.</i>	
■ GETTING THE MOST OF THE MARKETING MODULE	15:15 - 16:00
<i>Learn how to get the most out of the Destiny One Marketing module, exploring the List and Campaign Manager. Discuss where Destiny provides you the necessary tools and where it is best to incorporate third-party tools.</i>	
■ DESTINY ONE MODULES	16:00 - 16:45
<i>Take a guided tour through the Conference Manager, ISPM, Proctoring, Badging, Dashboards and International Modules to learn how these rich features can grow your revenue and enhance your student experience.</i>	

EXTEND

■ CRM INTEGRATION	10:00 - 10:45
<i>Take a detailed walk through the Destiny One Salesforce integration architecture and the steps necessary to implement this within your organization.</i>	
■ SIS INTEGRATION	10:45 - 11:30
<i>Collaboratively review how different organizations are integrating Destiny One with their existing SIS and understand the value of batch and real-time data integration. Discuss the current and future features needed to maximize the investment in this integration.</i>	
■ WEB SERVICES WORKING SESSION	

This hands-on development bootcamp will help you understand the breadth of the Destiny One Web Services and the most appropriate coding practices. Help drive the direction of future services through open dialogue.

11:30 - 12:15

■ THE FUTURE FOR CUSTOMIZATIONS

12:15 - 13:00

Where do the boundaries of the Destiny One product stop now and in the future? What is best left to third-party tools and/or internal development initiatives? Help set direction on what Destiny needs to provide to enable the practical and efficient extension of the Destiny One ecosystem into your existing systems.

■ THE FUTURE OF BRIDGEVIEW

13:00 - 13:45

Learn how other organizations are using the Bridgeview for real-time monitoring of integration services. Is it satisfying a need in the Destiny One community of users?